



Rensselaer County Recovery Helpline



## VOLUNTEERS NEEDED

Rensselaer County Recovery Helpline has launched, designed to serve area residents by providing callers assistance and information about resources for successful addiction recovery. We need dedicated volunteers to continue to make this helpline successful in our County.

- This is **not a crisis hotline** and volunteers do not need to have crisis experience to volunteer. Your personal experience or that of dealing with a friend or family member through addiction and recovery can be put to good use here.
- Volunteers will answer calls from their own location using a system developed by us so that there is no need to travel to an office to take helpline calls.
- Shifts are four hours long and are available morning, afternoon and evening. It will be a 7 day helpline with operating hours from 9 am to 9pm. The shifts can be scheduled to accommodate your availability.
- Volunteers need access to a smartphone and a computer with internet. Their smartphone numbers are never shared with callers as access is through a special 800 number set up by us.
- Volunteers must attend a three hour training class before being assigned a shift to answer calls.

**IF INTERESTED:** Please reply to:  
[Renscohelpline@gmail.com](mailto:Renscohelpline@gmail.com)

